

# What does Charter going all Digital mean to you?

On Tuesday January 14<sup>th</sup>, 2014, Charter Communications will be converting all of their Cable Television signals in Clare, Gratiot and Isabella counties to a digital version. This will effect all of you in slightly different ways. The MAC TV Network and your local municipalities want this conversion to be as successful and painless for you as possible. Below is all of the information you should need to understand this change.

**What does going all digital mean?** Currently over their cable system Charter sends signals both analogy and digitally. This means at home people receive their cable service in 2 different ways. Some people have a digital cable box and the cable from Charter plugs into the box and then to the TV, this is digital. Others just plug the cable from Charter straight into the TV, this is analog. A large amount of homes have multiple TVs and utilize both analog and digital.

**What do I need to do to be ready?** Depending on your current setup there is different steps you must take:

If you already have Charter Digital (or HD) Cable Box on all of your TVs then you do not need to do anything.

If you already have a Charter Digital (or HD) Cable box on one of your TVs but have other TVs that do not have a box you need to contact Charter to get a box for any TVs that you wish to receive cable on.

Charter will provide 1 box at no charge for 1 year if you already have Digital Cable in your home\*

To order your box call 866-960-1723.

If you do not have any kind of Charter Digital (or HD) Cable box on any of your TVs then you will need to contact Charter to get a box for any TVs that you wish to receive cable on.

Charter will provide 2 boxes at no charge for 1 year for those who don't already have any\*

To order your box call 866-960-1723.

\*After 1 year regular equipment pricing from Charter will apply for any boxes in your home. Currently that is \$5.99 per month for a basic digital cable box.

**Will my channels change?** Yes some of your favorite channels will be located in different places including the MAC TV Network, your public access TV Station. Charter should have sent you an updated channel list in your last bill or you can find it  
<http://www.charter.com/browse/content/digitalnow>

MAC TV Network and your other Public, Educational and Governmental channels will be changing and can be found at the following channel numbers based on location.

## **Isabella County**

Government Programming – Currently Channels 96 & 991 – **NEW Channel 188**

CMU MHTV – Currently Channels 97 & 992 – **NEW Channel 189**

Educational Programming – Currently Channels 98 & 993 – **NEW Channel 190**

MAC TV Network – Currently Channels 99 & 994 – **NEW Channel 191**

## **Clare/Gratiot Counties**

Government Programming – Currently Channels 97 & 991 – **NEW Channels 189**

Educational Programming – Currently Channels 98 & 992 – **NEW Channels 190**

MAC TV Network – Currently Channels 99 & 994 – **NEW Channel 191**

**If you have any other questions regarding this change please contact Charter at 866-960-1723**

**or contact us at the MAC TV Network Central Studio**

**989-773-9730 or [info@mactvnetwork.org](mailto:info@mactvnetwork.org)**